

# Open House for providing connectivity for agent mobile devices

**Date: 28<sup>th</sup> December 2017**  
**India Post Payments Bank**

India Post Payments Bank Limited ("IPPB") is a company incorporated and registered under Companies Act, 2013 and a payments banking company under section 22 (1) of the Banking Regulation Act, 1949 via license number MUM: 128. IPPB is engaged in conducting banking business providing services to retail and corporate customers. IPPB has its Registered Office at Speed Post Centre, Bhai Veer Singh Marge, New Delhi – 110 001 and is currently operating its business through its branches at Raipur and Ranchi. Over a period of time, the bank intends to establish its presence on a pan-India basis by having 650 branches and 1.55 lakh agents.

IPPB intends to use Smartphone/Tablet devices to deliver banking door step services to its customers. Using IPPB's agent application installed on these devices, the agent will be able to open bank accounts for IPPB's customers and facilitate financial and non-financial transactions.

IPPB intends to subscribe connectivity for the Smartphone/Tablet devices being issued to the agents. IPPB invites potential prospective Service Providers to an open house discussion on **4<sup>th</sup> Jan 2018** at **New Delhi**.

The service provider is expected to provide PAN India mobile connectivity on providers own licensed network and demonstrate the below capabilities-

Sr No	Particulars	Details
1	3g (or higher) supported network	
2	Billing and Payments process to cover PAN India	
3	Last mile coverage in each telecom circle	
4	Market share in each telecom circle	
5	Type of network (4g/3g/2g) in each telecom circle	
6	Service provisioning e.g. SIM Issuance, SIM replacement etc with in a pre-defined SLA	
7	Monitoring network availability and meeting pre-defined SLA	

IPPB invites potential service providers to propose a PAN India monthly plan and a service SLA meeting IPPB requirements post open house discussions, that can be used by IPPB for providing door step banking services.

For participating in open house discussion on the said requirements, and a demonstration thereof, as per the below schedule:

1. Each service provider needs to register with the Primary point of contact through email before 5pm of the last date of registration by sending email to [ippbtender@ippbonline.in](mailto:ippbtender@ippbonline.in).
2. The registration email should contain the name & contact numbers of the representatives attending the meeting, organization profile, offered solution details, client list details etc.
3. Two representatives are allowed from each service provider.

**India Post Payments Bank**

Primary point of contact

Manager, Procurement.

Email: [ippbtender@ippbonline.in](mailto:ippbtender@ippbonline.in)

Contact Number: 011-26113117

Date and Time of Meeting

4<sup>th</sup> January 2018

Location

New Delhi (venue details will be intimated separately by email)

Last Date of Registration

3<sup>rd</sup> January 2018.

Sd/-

Chief Technology Officer

India Post Payments Bank

Malcha Marg post office building

Chanakya puri, New Delhi – 110021.