



इंडिया पोस्ट
पेमेंट्स बैंक

India Post
Payments Bank

VIGILANCE DEPARTMENT

Committed to a just administration

If you witness any corrupt practices,
then ensure to lodge a complaint



- Unethical practices by public servants deprive common man of his legitimate rights and services.
- Corruption emanating from such unethical acts harm the poor & marginalized the most by hindering delivery of developmental schemes.
- A vigilant citizen should bring unethical practices to the notice of the appropriate authority irrespective of whether the citizen is directly affected or not.

IPPB follows transparent and cost-effective procedures in its procurement



Safety Tips on Digital Banking



STAY ALERT,
PROTECT YOURSELF

- 01 Beware of Phishing Scams**
Be cautious of any unsolicited emails or messages, Never click on links or attachments.
- 02 Create Strong Passwords**
Avoid easily guessable passwords like birthdays or names. Don't use same password and change regularly
- 03 Use Official Banking apps**
Do not download banking apps from APK, Use official apps from Playstore or IOS
- 04 Update Software/ Apps**
Update software, apps regularly to protect from security threats
- 05 Avoid Public Wi-Fi**
Avoid using public Wi-Fi and ensure Wi-Fi is password protected
- 06 Always Log-out**
Always log out from the apps and ensure 'Keep me signed in' is unchecked

BEWARE OF FAKE CALLS & MESSAGES



Scammers/ fraudsters are making **fake calls** or sending **fraudulent messages** in the name of India Post Payments Bank to **extract sensitive details** or **demand amount** for getting job or Appointment of Business Correspondent (BC).

We urge public to **remain alert** and do not fall prey to such scams.

Do not click any unknown link, share confidential details over phone/ SMS or pay any amount without verification from official sources.

HERE'S WHAT YOU NEED TO REMEMBER



Check details
on official website



Check genuineness of
organization details



Verify sender's
contact details



Never pay for
securing a job/ BC

CONFLICT OF INTEREST

- Conflict of interest occurs when an individual's personal interests could compromise his or her judgement, decision or actions in the workplace.
- When one finds himself in a situation of conflict of interest or is likely to be perceived as such, the person should report that to the competent authority and recuse himself.



SKILLFUL EMPLOYEES, SMOOTH OPERATIONS

Training- A Preventive Vigilance Tool

- Successful organisations are those whose systems of training are robust.
- Employees should be aware of rules, regulations and relevant procedures.
- Training helps employees with the requisite knowledge and skill set to carry out their duties effectively.
- A well-trained employee tackles day-to-day challenges skillfully to run the organisation smoothly.

