

## NOTICE

## IPPB/CSMO/2024-25/124

Date 15.02.2025

With reference to Bank Notice IPPB/CSMO/Sales/2024-25/63 dated 27<sup>th</sup> August 2024, Bank has introduced upper capping on SMS charges per quarter as mentioned below:

All Customers shall be charged on actual usage of SMS alerts @ Rs. 0.25 + GST per SMS. Maximum capping of SMS charges per quarter for customers shall be Rs.100 + GST and for Merchants, maximum capping of SMS charges per quarter shall be Rs. 50 + GST effective from 1<sup>st</sup> October 2024.

Sd/-

Gursharan Rai Bansal CGM-CSMO